

## THE CONVERGENCE OF POWER AND FLEXIBILITY

### OfficeServ 7000 Series Converged IP Communications Solutions



**OfficeServ 7030**  
1 ~ 8 Users



**OfficeServ 7100**  
Less Than 20 Users



**OfficeServ 7200-S**  
15 ~ 50 Users



**OfficeServ 7200**  
25 ~ 100 Users

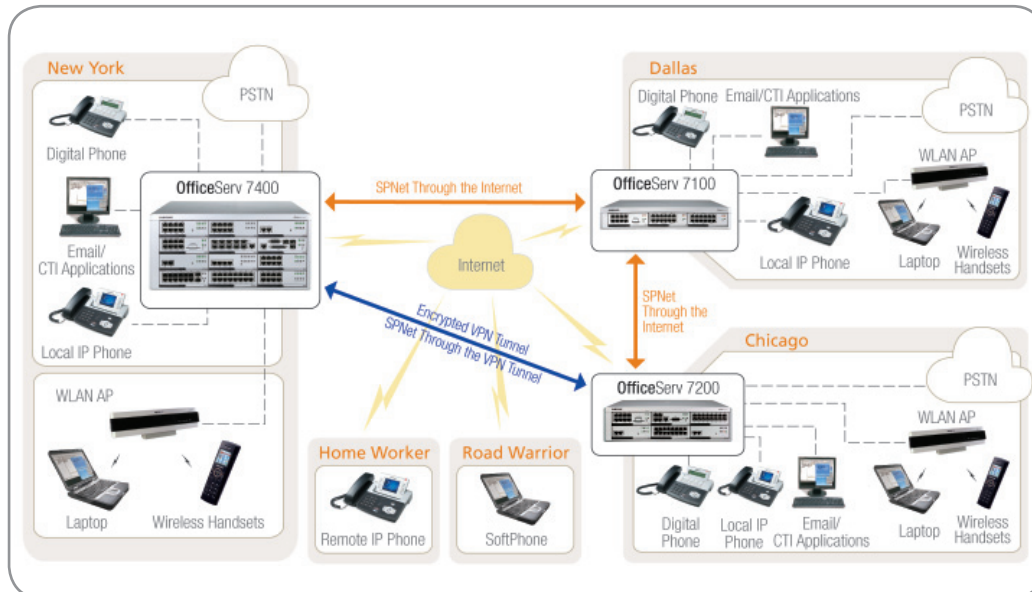


**OfficeServ 7400**  
100 ~ 400 Users

### Benefits

- Five year Manufactures Warranty on Systems Platform.
- Three year Manufactures Warranty on SMT-iSeries Phones.
- Reliable, Scalable, User Friendly.
- Flexible architecture that easily upgrades as your business grows.
- Simple setup and administration with a suite of PC-based management tools accessible from anywhere.
- Investment protection: migrate from one system to another with interconnecting cabinets, common circuit modules, telephone.
- Wireless technologies that support your on-the-move workforce while maximizing convenience and productivity.
- Affordable CTI applications.

### VoIP Networking—Multiple Sites



### Maximum Voice Capacities

	7400	7200	7200-S	7100	7030		
<b>STATIONS</b>	Wireless Handsets	128	32	64	24	16	
	Standard SIP Phones					16	
	Analog Phones			64	24	10	
	Digital Phones	480	120			8	
	Samsung IP Phones / Softphone			64	32	16	
	Voice Mail	20	20	6	4	2	
<b>Maximum Stations</b>	<b>480</b>	<b>120</b>	<b>70</b>	<b>32</b>	<b>20</b>		
<b>TRUNKS</b>	Standard SIP Trunks	128	32	32	24	8	
	Standard H/323	64	16			N/A	
	Analog Trunks	240			60	20	4
	Digital Trunks	240	60		46	23	N/A
	Networking Trunks (SPNet)	224			46	24	8
	<b>Maximum Trunks</b>	<b>240</b>	<b>60</b>	<b>60</b>	<b>24</b>	<b>8</b>	
	<b>Maximum Stations + Trunks + Voice Mail</b>	<b>720</b>	<b>180</b>	<b>130</b>	<b>60</b>	<b>30</b>	

## Samsung Digital, VoIP and Wireless Phones

### SMT-iSERIES IP TERMINALS—FOR HOME OR OFFICE



SMT-i5243



SMT-i5230



SMT-i5220



SMT-i5210



SMT-i3105



SMT-i5264

### DIGITAL KEYSTS



iDCS 28D



iDCS 18D with 14AOM



iDCS 8D



DS-5021D



DS-5014D



DS-5007S



DS-5064B  
AOM

### WIRELESS HANDSET

*In the Home*

*In the Office*



SMT-W5100E

- Account Code Entry
  - Forced - Verified
  - Forced - Not Verified
  - Voluntary
- Account Code Key - One Touch
- Administrator Program Key
- All Call Voice Page
- Attention Tone
- Audio Message with Alarm (Timer) Reminder
- Audio Ringback Tones
- Authorization Codes
  - Forced / Voluntary
- Auto Answer on CO
- Auto Attendant†
- Automatic Call Distribution (ACD)
- Automatic Hold
- Background Music
- Branch Group
- Call Activity Display
- Call Center
  - Agent Busy/Manual Wrap-Up Key
  - Agent PIN (ID) Numbers
  - Agent Login & Logout
  - Automatic Logout
  - Automatic Wrap-Up Timer
  - Priority Call Queuing
  - Embedded Reporting Package
  - Agent Statistics / Call Statistics
  - Group Supervisors
  - Printed Reports
  - OfficeServ DataView
  - UCD Statistics / UCD Monitoring
  - Wall-Style Display Windows
- Call Costing
- Call Forwarding
  - All Calls
  - Busy
  - No Answer
  - Busy/No Answer
  - Forward DND
  - Follow Me
  - External
  - To Voice Mail
  - Preset Destination
  - Preset Forward Busy
- Call Hold
  - Exclusive / System / Remote
- Call Park and Page
- Call Pickup
  - Directed / Groups / Established
- Call Recording
- Call Waiting/Camp-On
- Caller Emergency Service ID CESID)
- Caller Identification†
  - Automatic Number Identification (ANI)
  - Caller ID
  - Calling Line Identification (CLI)
- Caller ID Features
  - Name/Number Display
  - Next Call
  - Save Caller ID Number
  - Store Caller ID Number
  - Inquire Park/Hold
  - Caller ID Review List
  - Investigate
  - Abandon Call List
  - Caller ID on SMDR
  - Number to Name Translation
  - Caller ID to PSTN
  - Caller ID to Analog Port
- Centrex/PBX Use
- Chain Dialing
- Chain Forward
- Class of Service
- Common Bell Control
- Computer Telephony Integration
  - OfficeServ™ Link
  - OfficeServ™ DataView
  - OfficeServ™ EasySet
  - OfficeServ™ Call
  - OfficeServ™ Operator
  - OfficeServ™ Softphone
  - OfficeServ™ Communicator
  - OfficeServ™ Messenger
- Conference
  - Add On (5 party)
  - Unsupervised
  - Split
- Conference Group
- Customer Set Relocation
- Data Security
- Database Printout
- Daylight Saving Time-Automatic
- Dialed Number Identification Service (DNIS)
- Direct In Lines
- Direct Inward Dialing (DID)
  - DID Call Limits
- Direct Inward System Access (DISA)
- Direct Trunk Selection
- Directory Names
- DISA Security
- Distinctive Ringing
- Door Lock Release (Programmable)
- Door Phones
- E & M Tie Lines using T1\*

- E-Mail Gateway
- Executive Barge-In (Override)
  - With or Without Warning Tone
  - Trunk Monitor or Service Observing
- External Music Interfaces
- External Page Interfaces
- Flash Key Operation
- Flexible Numbering
- Ground Start Trunks using T1\*
- Group Busy Setting
- Hot Desking (ITP Keysets)
- Hot Line
- In Group/Out of Group
- Incoming Call Distribution
- Incoming/Outgoing Service
- Individual Line Control
- IP Keysets
- ISDN-PRI Service
- LAN Interface
- Least Cost Routing
- Live System Programming
  - From any Display Keypad
  - With a Personal Computer
- Meet Me Page and Answer
- Memory Protection
- Message Waiting Indications
- Message Waiting Key
- Microphone On/Off per Station
- Mobile Extension (MOBEX)
- Mobility Solution
- Multiple Language Support
- Music on Hold—Flexible Music on Hold—Sources
- Networking
  - QSIG over IP / QSIG over PRI
- OfficeServ™ Connect
- Operator Group
- Overflow
  - Operator / Station Group
- Override Codes
- Paging
  - Internal Zones / External Zones
  - All External / Page All
- Park Orbits
- Power over Ethernet (PoE)
- Prime Line Selection
- Priority Call Queuing
- Private Lines
- Programmable Line Privacy
- Programmable Timers
- Recalls
- Recall to Operator
- Redial Review
- Remote Programming—PC

- Ring Modes
  - Time Based Routing—Plans
  - Automatic / Manual
  - Holiday Schedule
  - Temporary Override
- Ring Over Page
- Secretary Pooling
- Simultaneous Ringing
- Single Line Connections
- SIP Services
- Speed Dial Numbers
  - Station List
  - System List
- Speed Dial by Directory
- Station Hunt Groups
  - Distributed
  - Sequential
  - Unconditional
- Station Message Detail Recording (SMDR)
- Station Pair
- System Alarms
- System Maintenance Alarms
- System Directory
- Tenant Services (2)\*
- Toll Restriction
  - By Day or Night
  - By Line or Station
  - Eight Dialing Classes
  - Special Code Table
- Toll Restriction Override
- Tone or Pulse Dialing
- Traffic Reporting
- Transfer
  - Screened / Unscreened
  - Voice Mail Transfer Key
  - With Camp-On
- Trunk Groups
- Overflow
  - Operator / Station Group
- Twinning
- Unified Messaging
- Unified Voicemail
  - E-Mail Gateway
  - OfficeServ™ IP-UMS\*
- Universal Call Distribution (UCD)
- Universal Answer
- Virtual Extensions
- Voice Mail
  - Inband Signalling\*
  - Integrated (In-Skin)
  - External (Server-Based)\*
- VoIP
- Walking Class of Service
- Wireless Handsets

\*Available only on selected OfficeServ 7000 systems.  
†Requires optional hardware and/or software.

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All Phones Available on  
All Systems

